# SAMSUNG USER MANUAL

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## The Terrace

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## LST7T

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Thank you for purchasing this Samsung product. To receive more complete service, please register your product at www.samsung.com Model \_\_\_\_\_\_\_ Serial No. \_\_\_\_\_

## Before Reading This User Manual

This TV comes with this user manual and an embedded e-Manual. Before reading this user manual, review the following:

	User Manual	Read this provided user manual to see information about product safety, installation, accessories, initial configuration, and product specifications.
e-Manual		For more information about this TV, read the e-Manual embedded in the product. • To open the e-Manual,

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On the website (www.samsung.com), you can download the manuals and see its contents on your PC or mobile device.

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#### Learning the e-Manual's assistance functions

• Some menu screens cannot be accessed from the e-Manual.

Q	Search	Select an item from the search results to load the corresponding page.
A-Z	Index	Select a keyword to navigate to the relevant page. — The menus may not appear depending on the geographical area.
<u></u>	Site Map	It displays the lists for each item in e-Manual.
J.	Recently Viewed Topics	Select a topic from the list of recently viewed topics.

## Learning the functions of the buttons that appear on e-Manual topic pages

	Try Now	Allows you to access the corresponding menu item and try out the feature right away.
Ø	Link	Access an underlined topic referred to on an e-Manual page immediately.

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## Warning! Important Safety Instructions

Please read the Safety Instructions before using your TV. Refer to the table below for an explanation of symbols which may be on your Samsung product.

	CAUTION		Class II product: This symbol indicates that a safety connection to electrical earth (ground)	
RISK OF ELECTRIC SHOCK. DO NOT OPEN.			is not required. If this symbol is not present on a product with a mains lead, the product MUST have a reliable connection to protective earth (ground).	
NOT REMOV	O REDUCE THE RISK OF ELECTRIC SHOCK, DO /E COVER (OR BACK). THERE ARE NO USER LE PARTS INSIDE. REFER ALL SERVICING TO PERSONNEL.	$\sim$	AC voltage: Rated voltage marked with this symbol is AC voltage.	
This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.			DC voltage: Rated voltage marked with this symbol is DC voltage.	
	This symbol indicates that this product has included important literature concerning operation and maintenance.		Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.	

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- Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.

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- Do not overload wall outlets, extension cords, or adaptors beyond their capacity, since this can result in fire or electric shock.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.

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• To protect this apparatus from a lightning storm, or when left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the set due to lightning and power line surges.

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- Before connecting the AC power cord to the DC adaptor outlet, make sure that the voltage designation of the DC adaptor corresponds to the local electrical supply.
- Never insert anything metallic into the open parts of this apparatus. This may cause a danger of electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Be sure to plug in the power cord until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug it by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally in particular, if there are any unusual sounds or smells coming from it unplug it immediately and contact an authorised dealer or Samsung service centre.
- Be sure to pull the power plug out of the outlet if the TV is to remain unused or if you are going to leave the house for an extended period of time (especially when children, elderly, or disabled people will be left alone in the house).
  - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or by causing the insulation to deteriorate.
- Be sure to contact an authorised Samsung service centre for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.

- Use only a properly grounded plug and wall outlet.
  - An improper ground may cause electric shock or equipment damage. (Class l Equipment only.)
- To turn off this apparatus completely, disconnect it from the wall outlet. To ensure you can unplug this apparatus quickly if necessary, make sure that the wall outlet and power plug are readily accessible.
- Store the accessories (batteries, etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a Samsung service centre.
- To clean this apparatus, unplug the power cord from the wall outlet and wipe the product with a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, aerial fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- Do not dispose of batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- CAUTION: There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.

\* Figures and illustrations in this User Manual are provided for reference only and may differ from the actual product appearance. Product design and specifications may change without notice.

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## 01 What's in the Box?

Make sure the following items are included with your TV. If any items are missing, contact your dealer.

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- Samsung Smart Remote & Batteries (AAA x 2)
- User Manual

- Warranty Card / Regulatory Guide (Not available in some locations)
- TV Power Cable

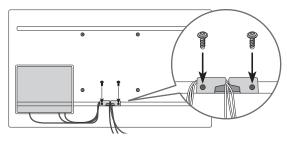


Holder-Cable

- The items' colours and shapes may vary depending on the models.
- Cables not included can be purchased separately.
- Check for any accessories hidden behind or in the packing materials when opening the box.

#### Using the Holder-Cable

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Warning: Screens can be damaged from direct pressure when handled incorrectly. We recommend lifting the TV at the edges, as shown.



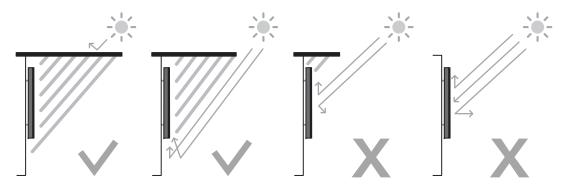
## 02 TV Installation



Because problems may occur when exposed to direct sunlight, be sure to install the product in a shaded place.

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#### Planning the location



#### Media Bay

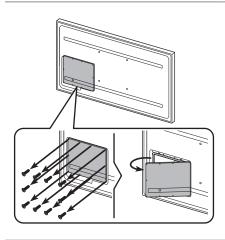
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- The Terrace provides space (Media Bay) to install Media Players where Weather-Resistant is guaranteed on the rear of the product.
- The media player listed below can be installed on the rear space (Media Bay) of the product.
  - Media player: Amazon Fire Stick, Google Chromecast, Roku Ultra Streaming M Player
- Make sure to close the cover and fasten the screws to ensure it is water tight. (Use the provided screws. Otherwise, it may cause problems such as improper Weather-Resistant.)

Media Bay	
Dimensions (W x H x D)	21.00 x 27.00 x 2.50 cm
Media player	
Installation space (W x H x D)	14.00 x 20.00 x 2.50 cm

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#### Before connecting cables

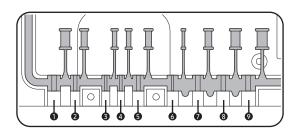


1. Unfasten the screws, then open the cover.

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- 2. Remove the appropriate silicone bar for the thickness of the cable to connect.

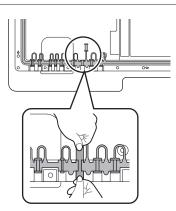
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Different hole sizes and corresponding cable thickness for each:

Position	1	2	3	4	5	6	7	8	9
Cable diameter (Φ mm)	Φ 7.0	Φ4.0	Φ 3.0	Φ 3.0	Φ 5.5	Φ1.6	Φ 5.5	Φ 7.0	Φ 8.0

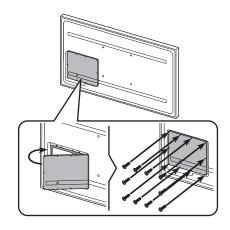
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**3.** Insert the appropriate cable into the hole from which the silicone bar was removed.

- 4. The cable should be connected as shown.

- 5. Close the cover, then fasten the screws.
  - After all the cables are connected, make sure to close the cover and fasten the screws to ensure it is water tight. (Use the provided screws. Otherwise, it may cause problems such as improper Weather-Resistant.)
     Recommended torque : 10 - 12 kgf.cm



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#### Mounting the TV on a wall

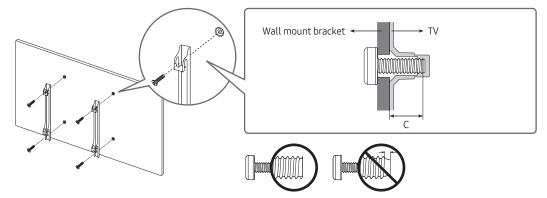


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If you mount this TV on a wall, follow the instructions exactly as set out by the manufacturer. Unless it is correctly mounted, the TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.

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- You can mount the TV on the wall using a wall mount kit (sold separately).
- Refer to the installation manual included with the Samsung wall mount kit.



- Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.
- You can install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.

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- Standard dimensions for wall mount kits are shown in the table on the next page.
- If you are installing a third-party wall mount, note that the length of the screws you can use to attach the TV to the wall mount is shown in column C in the table on the next page.
- When installing a wall mount kit, we recommend you fasten all four VESA screws.
- If you want to install a wall mount kit that attaches to the wall using two top screws only, be sure to use a Samsung wall mount kit that supports this type of installation. (You may not be able to purchase this type of wall mount kit, depending on the geographical region.)

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TV size in inches	VESA screw hole specs (A * B) in millimetres	C (mm)	Standard Screw	Quantity	B A A
55	200 x 200	11.0	мо	4	
65-75	400 x 400	11.8	M8	4	

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• Recommended torque : 10 - 12 kgf.cm

Do not install your wall mount kit while your TV is turned on. This may result in personal injury from electric shock.

- Do not use screws that are longer than the standard dimension or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the TV set.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or when the consumer fails to follow the product installation instructions.
- Always have two people mount the TV onto a wall.
- WARNING: This apparatus must be securely attached to the wall. "Tipping, shaking, or rocking the machine may cause injury/death". (CSA60065)

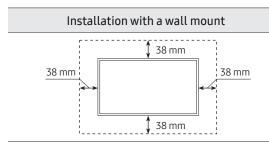
#### Providing proper ventilation for your TV

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When you install your TV, maintain a distance of at least 38 mm between the TV and other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.

• When you install your TV with a wall mount, we strongly recommend you use parts provided by Samsung Electronics only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.

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#### Durability

• It provides the robust durability by IP55 regardless of various weather elements so that it can be used in outdoor environment exposed to rain or dust.

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• The remote control of this product provides durability by IP56.

Drotoction against collide	IP		Directory against water	
Protection against solids	5	5	Protection against water	
No protection	0	0	No protection	
Solids > 50 mm	1	1	Vertically falling water	
Solids > 12 mm	2	2	Vertically water - enclosure tilted 15°	
Solids > 2.5 mm	3	3	Sprayed water 60° from vertical	
Solids > 1.0 mm	4	4	Splashed water from all directions	
Dust Protected	5	5	Hosing jets from all directions	
Dust tight	6	6	Strong hosing jets from all directions	
-		7	Temporary Immersion: 1 m for 30 minutes	
-		8	Immersion: manufacturer defined depth and time	

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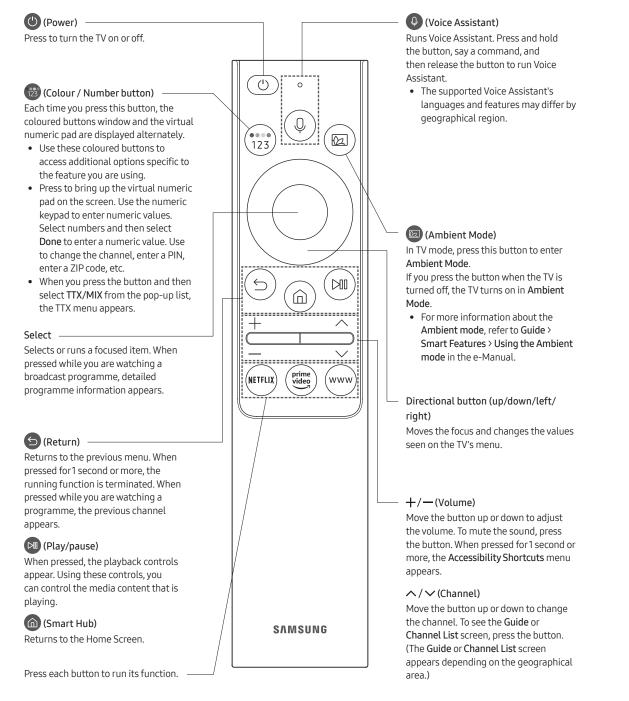
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## 03 The Samsung Smart Remote

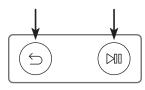
#### About the Buttons on the Samsung Smart Remote

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- The images, buttons, and functions of the Samsung Smart Remote may differ depending on the model.
- The Universal Remote function operates normally only when you use the Samsung Smart Remote that comes with the TV.

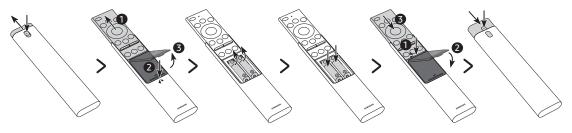


#### Pairing the TV to the Samsung Smart Remote



When you turn on the TV for the first time, the Samsung Smart Remote pairs to the TV automatically. If the Samsung Smart Remote does not pair to the TV automatically, point it at the remote control sensor of the TV, and then press and hold the buttons labelled and a shown in the figure on the left simultaneously for 3 seconds or more.

#### Installing batteries into the Samsung Smart Remote



- 1. Press the ▲ button at the top rear of the Samsung Smart Remote. The body will pop out slightly from the body cover.
- 2. Turn the remote over, push the body of the remote upwards until the battery compartment is revealed, and then remove the battery cover.
- 3. If there are batteries in the remote, to remove the existing batteries.
- 4. Insert two new batteries (1.5V AAA type) into the battery compartment making sure that the batteries' polarities (+, -) are oriented correctly.
- 5. Once the batteries have been inserted, attach the battery cover and then slide down the body of the remote.
- Turn the remote over, press and hold the ▲ button on the top rear, and then slide the body of the remote down into place.
- Alkaline batteries are recommended for longer battery life.

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## 04 Running the Initial Setup

When you turn on your TV for the first time, it immediately starts the Initial Setup. The Initial Setup allows you to configure the basic settings for the TV to operate, such as broadcast reception, channel search, and network connection, at one time.

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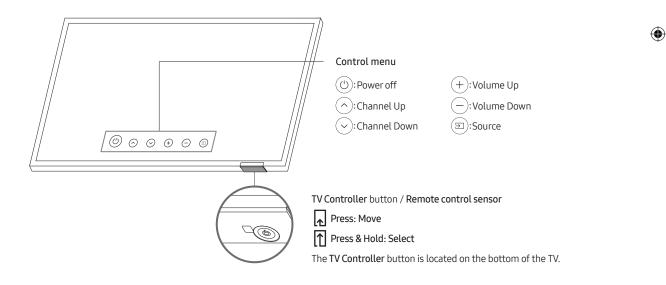
- Before starting the Initial Setup, be sure to connect external devices first.
- To use the TV's smart features, the TV must be connected to the Internet.
- To perform Initial Setup using the SmartThings app, you must connect your mobile device via Wi-Fi.
- If the pop-up for setup does not appear automatically on the SmartThings app on your mobile device, continue setup manually after adding the TV using Add Device on the dashboard of the SmartThings app.
- The SmartThings app is available for mobile devices running Android 6.0 or higher or iOS 10 or higher.
- Noise may occur temporarily when the TV communicates with mobile devices.

You can also start the Initial Setup using the TV's menu ( )> S Settings > General > Reset). Follow the instructions displayed on the Initial Setup screen and configure the TV's basic settings to suit your viewing environment.

#### Using the TV Controller

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You can turn on the TV with the **TV Controller** button at the bottom of the TV, and then use the **Control menu**. The **Control menu** appears when the **TV Controller** button is pressed while the TV is On. For more information about its usage, refer to the figure below.



## 05 Connecting to a Network

Connecting the TV to a network gives you access to online services, such as Smart Hub, as well as software updates.

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#### Network Connection - Wireless

Connect the TV to the Internet using a wireless access point or modem.



LAN Cable (Not Supplied)

#### Network Connection - Wired

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Connect your TV to the network using a LAN cable.

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• The TV will not be able to connect to the Internet if your network speed is below 10 Mbps.

- To connect a LAN cable, use a CAT7 (\*STP type) cable for the connection. (100/10 Mbps)
  - \* Shielded Twisted Pair

## 06 Connecting the HDBase-T

#### General

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- The appearance may differ depending on the product.
- Connecting parts may differ in different products.
- Data transmission is not available if HDBase-T (Rx) is connected to HDBase-T (Tx) through a hub.
- While installing the product, be sure to use the cables and TX devices certified by the HDBase-T Alliance.

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- When connecting an external device via HDBase-T, for the maximum resolution, use a certified TX device that supports 4K 30 Hz.
- This port (HDBT port on the TV) does not support ARC (eARC).

#### Guidelines for connection

- HDBase-T (Tx) transmits data from an external device to HDBase-T (Rx). Only 1:1 connection is available between devices. Make sure to connect them via a LAN (CAT6 or higher quality) cable.
- HDBase-T works with unshielded twisted pair (UTP) or shielded twisted pair (STP) cables; but, to ensure CE compliance, STP cables and STP Connectors are required. STP cable and connectors are recommended to safeguard against unpredictable environmental electrical noise which may impact performance. It is recommended to use an STP cable to maximise performance. Using a UTP cable or patch may decrease performance.

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• Before replacing the external device, first remove the HDBT LAN (CAT6 or higher quality) cable.

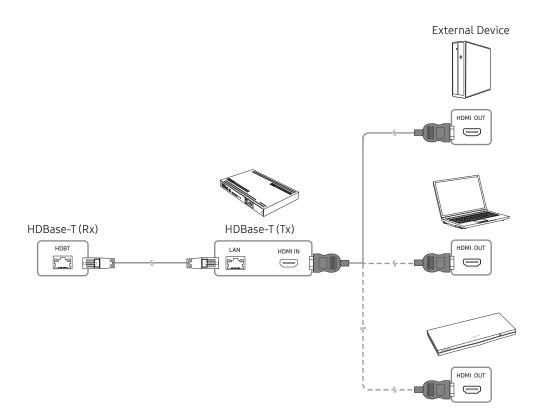
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#### Constraints

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- When connecting an external device via HDBase-T, there may be restrictions during communication between devices.
- When connection a gaming device via HDBase-T, the related functions and screen resolution may not be supported smoothly.

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## 07 Using the Outdoor Mode

#### ⑥ > 愆 Settings > General > System Manager > Outdoor Mode

Outdoor TV provides an optimal viewing experience under 0°C (32°F) to 50°C (122°F).

- In low temperature below 10°C (50°F), motion blur may occur due to liquid crystal characteristics.
- To view the TV under low temperature below 10°C (50°F), you can use the Outdoor Mode for stable startup.

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- Outdoor Mode keeps the startup stable by operating the TV backlight when the weather is very cold.
- When Outdoor Mode is active, be sure to keep the power supply connected.
- Even in standby mode for **Outdoor Mode**, power may be consumed as follows:
  - 55": MAX 250 W / 65": MAX 300 W / 75": MAX 400 W
- Outdoor Mode operates in standby and the screen may appear grey.

#### Temperature protection

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• At the temperature above 45°C (113°F), the luminance may be lowered to protect the product. This option works regardless of **Outdoor Mode** activation.

## 08 Using the Adaptive Picture

#### Settings > General > Intelligent Mode Settings > Adaptive Picture

Optimises brightness and provides the best picture quality in real time, based on the lighting condition and the content you're viewing.

• The Adaptive Picture in The Terrace automatically optimises Brightness and Contrast in real time, making the content you are currently watching the best quality even in bright or dark conditions.

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## 09 Troubleshooting and Maintenance

#### Troubleshooting

If the TV seems to have a problem, first review this list of possible problems and solutions. Alternatively, review the Troubleshooting or FAQ Section in the e-Manual. If none of these troubleshooting tips apply, please visit "www.samsung.com" and click on Support, or contact the Samsung service centre listed on the back cover of this manual.

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- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the Update Now or Auto update functions on the TV's menu ( > ③ Settings > Support > Software Update > Update Now or Auto update).

#### The TV won't turn on.

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- Make sure that the AC power cable is securely plugged in to the TV and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the **TV Controller** button at the bottom of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "The remote control does not work".

## There is no picture/video/sound, or a distorted picture/video/sound from an external device, or "Weak or No Signal" is displayed on the TV, or you cannot find a channel.

- Make sure the connection to the device is correct and that all cables are fully inserted.
- Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.
- Confirm that the correct input source has been selected (▲ > > Source).
- Perform a TV self diagnosis to determine if the problem is caused by the TV or the device ( > ) Settings > Support > Device Care > Self Diagnosis > Picture Test or Sound Test).
- If the test results are normal, reboot the connected devices by unplugging each device's power cable and then plugging it in again. If the issue persists, refer to the connection guide in the user manual of the connected device.
- - The Auto Tuning Settings may not appear depending on the model or geographical area.
  - If you are using a cable box or satellite box, please refer to the cable box or satellite box manual.

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#### The remote control does not work.

• Check if the power indicator at the bottom of the TV blinks when you press the remote's Power button. If it does not, replace the remote control's batteries.

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- Make sure that the batteries are installed with their poles (+/-) in the correct direction.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.
- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV.

## The cable box or satellite box remote control doesn't turn the TV on or off or adjust the volume.

• Programme the cable box or satellite box remote control to operate the TV. Refer to the cable box or satellite box user manual for the SAMSUNG TV code.

#### The TV settings are lost after 5 minutes.

• The TV is in the Retail Mode. Change the Usage Mode in the General Menu to Home Mode () > ⅔ Settings > General > System Manager > Usage Mode > Home Mode).

#### Intermittent Wi-Fi

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- Make sure the TV has a network connection ( )> 🕸 Settings > General > Network > Network Status).
- Make sure the Wi-Fi password is entered correctly.
- Check the distance between the TV and the modem or access point. The distance should not exceed 15.2 m.
- Reduce interference by not using or turning off wireless devices. Also, verify that there are no obstacles between the TV and the modem or access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.)
- Contact your Internet Service Provider (ISP) and ask them to reset your network circuit to re-register the MAC addresses of your modem or access point and the TV.

#### Video Apps problems (Youtube etc)

Change the DNS to 8.8.8.8. Select >> Settings > General > Network > Network Status > IP Settings >
 DNS setting > Enter manually > DNS Server > enter 8.8.8.8 > OK.

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• Reset by selecting (a) > (b) Settings > Support > Device Care > Self Diagnosis > Reset Smart Hub.

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#### What is Remote Support?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely:

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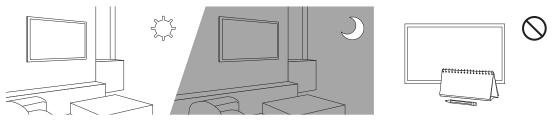
- Diagnose your TV
- Adjust the TV settings for you
- Perform a factory reset on your TV
- Install recommended firmware updates

#### How does Remote Support work?

You can easily get Samsung Remote Support service for your TV:

- 1. Call the Samsung service centre and ask for remote support.
- 2. Open the menu on your TV, and go to the Support menu. ( )> Settings > Support)
- **3.** Select **Remote Management**, then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the technician.
- 4. The technician will then access your TV.

#### Eco Sensor and screen brightness



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Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to (a) > (3) Settings > General > Eco Solution > Ambient Light Detection.

- If the screen is too dark while you are watching TV in a dark environment, it may be due to the Ambient Light Detection function.
- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

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#### Caring for the TV

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• If a sticker was attached to the TV screen, some debris can remain after you remove the sticker. Please clean the debris off before watching TV.

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- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- To clean the screen, turn off the TV, then gently wipe away smudges and fingerprints on the panel with a micro-fiber cloth. Clean the body or panel of the TV with a micro-fiber cloth dampened with a small amount of water. After that, remove the moisture with a dry cloth. While cleaning, do not apply strong force to the surface of the panel because it can damage the panel. Never use flammable liquids (benzene, thinner, etc.) or a cleaning agent. For stubborn smudges, spray a small amount of screen cleaner on a micro-fiber cloth, and then use the cloth to wipe away the smudges.
- Chemical detergents may cause problems on the surface of the product.

## 10 Specifications and Other Information

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#### Specifications

Model Name	QA55LST7T	QA65LST7T		
Display Resolution	3840 x 2160	3840 x 2160		
Screen Size				
Measured Diagonally	138 cm	163 cm		
Sound (Output)	20 W	20 W		
Dimensions (W x H x D) Body Package	124.74 x 72.09 x 5.98 cm 140.40 x 84.60 x 20.80 cm	146.63 x 85.11 x 5.98 cm 171.00 x 103.50 x 21.50 cm		
Weight Without Stand Package	29.3 kg 37.2 kg	38.9 kg 49.6 kg		
Model Name	QA75	LST7T		
Display Resolution	3840 x 2160			
Screen Size Measured Diagonally	189 cm			
Sound (Output)	20	) W		
Dimensions (W x H x D) Body Package	169.20 x 98.16 x 5.98 cm 185.90 x 114.10 x 21.50 cm			
Weight Without Stand Package	50.3 kg 63.4 kg			

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#### **Environmental Considerations**

Operating Temperature	-22°F to 122°F (-30°C to 50°C)	
Operating Humidity	10% to 80%, non-condensing	
Storage Temperature	-4°F to 122°F (-20°C to 50°C)	
Storage Humidity	5% to 95%, non-condensing	

- The design and specifications are subject to change without prior notice.
- For information about the power supply, and more information about power consumption, refer to the label-rating attached to the product.
- You can see the label-rating attached to the back of the TV. (For some models, you can see the label-rating inside the cover terminal.)

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#### Decreasing power consumption

When you shut the TV off, it enters Standby mode. In Standby mode, it continues to draw a small amount of power. To decrease power consumption, unplug the power cord when you don't intend to use the TV for a long time.

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#### Licences

**DOLBY** AUDIO

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#### HOMI

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WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES OR OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.



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### SAMSUNG

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#### Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the Samsung service centre.

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Country	Samsung Service Centre 🕿	Web Site
SINGAPORE	1800 7267864   1800-SAMSUNG	www.samsung.com/sg/support
USTRALIA	1300 362 603	www.samsung.com/au/support
NEW ZEALAND	0800 726 786	www.samsung.com/nz/support
VIETNAM	1800 588 889	www.samsung.com/vn/support
THAILAND	0-2689-3232 1800-29-3232 (Toll free for all product)	www.samsung.com/th/support
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PHILIPPINES	1-800-10-726-7864 [ PLDT Toll Free ] 1-800-8-726-7864 [ Globe Landline and Mobile ] 02-8-422-2111 [ Standard Landline ]	www.samsung.com/ph/support
JAPAN	0120-363-905	www.galaxymobile.jp/jp/support
NDIA	1800 40 SAMSUNG (1800 40 7267864) (Toll-Free) 1800 5 SAMSUNG (1800 5 7267864) (Toll-Free)	www.samsung.com/in/support
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667 (Toll Free for Ncell users)	
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